Improving service knowledge and access among older people from Culturally and Linguistically Diverse (CALD) backgrounds with dementia

This project will contribute to the health and wellbeing of older Australians from Culturally and Linguistically Diverse (CALD) backgrounds through improved assessment for aged care services and dementia.

The project will trial videoconferencing technology with interpreters for aged care assessments (with the interpreter in a different location to the assessment worker, older person and family).

It aims to improve service access among people from CALD backgrounds and address the issue of delayed diagnosis amongst this group. A more timely diagnosis of dementia will allow for early planning, access to services and medication. It will also address the issue of shortage of interpreters, especially in new and emerging languages and rural/remote areas. It is anticipated the use of e-interpreting will be more cost-effective than face-to-face.

It will also enable older people from CALD backgrounds and their families to learn about the current aged care service system in their own language.

NARI is working with Aged Care Assessment Teams to undertake this project.

For more information:

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